

## **Cancellation Policy**

The following cancellation clause applies to contracts concluded via this website:

- Start of Cancellation Policy -

### **Cancellation Policy**

#### **Right of Cancellation**

You have the right to cancel this contract within fourteen (14) days without having to provide any reason.

The cancellation period is fourteen (14) days starting from the date the contract was concluded.

To exercise your right of cancellation, you must inform us of your decision to cancel this contract by sending us a direct notification (e.g. a letter sent by postal mail, fax or e-mail) to the contact address listed below.

Bowspirit Kids gemeinnützige GmbH  
c/o Speckenbach  
An der Logleine 4  
23570 Lübeck  
Germany

Phone +49 4502 8491833  
Fax not available  
E-mail [mail@bowspirit-kids.org](mailto:mail@bowspirit-kids.org)

You can use the attached sample cancellation form, but it is not required. You can also complete and submit the sample cancellation form or other direct notification electronically on our website [LINK [www.bowspirit-kids.org/en/notes/cancellation-form.html](http://www.bowspirit-kids.org/en/notes/cancellation-form.html)]. If you use this option, we will immediately (e.g. by e-mail) send you a confirmation of the cancellation.

To comply with the cancellation period, you must send the notification of your decision to exercise your right of cancellation prior to the expiry of the cancellation period.

#### **Consequences of Cancellation**

If you cancel this contract, we will refund all payments we have received from you, including delivery costs (except for additional costs arising from your choosing a delivery method other than the least expensive standard delivery option we offer), immediately and no later within fourteen (14) days from the day we receive your notification to cancel this contract. We will use the same payment method for this refund that you used for the original transaction, unless expressly agreed on otherwise with you; under no circumstances will you be charged any fees for this refund.

Upon your cancellation we will cancel your donation and notify the tax office that any donation receipt issued for it is invalid.

- End of Cancellation Policy -

**Sample Cancellation Form**

(If you want to cancel this contract, please complete this form and send it to us.)

To:

Bowspirit Kids gemeinnützige GmbH  
 c/o Speckenbach  
 An der Logleine 4  
 23570 Lübeck  
 Germany

Fax not available  
 E-mail mail@bowspirit-kids.org

I/we (\*) hereby cancel the contract I/we concluded (\*) for the purchase of the following goods  
 (\*)/the provision of the following service (\*) \_\_\_\_\_

\_\_\_\_\_

Ordered on (\*)/Received on (\*) \_\_\_\_\_

Name of customer(s) \_\_\_\_\_

Address of customer(s) \_\_\_\_\_

Signature of customer(s)  
 (only if cancellation notification/form is sent in paper form) \_\_\_\_\_

Date \_\_\_\_\_

\_\_\_\_\_

(\*) Cross out anything that does not apply.

**Version History**

<b>Date</b>	<b>Description of change/revision</b>
2018-08-08	First version
2019-11-13	The contact details have been amended.