

Cancellation Policy

The following cancellation clause applies to contracts concluded via this website:

- Start of Cancellation Policy -

Cancellation Policy

Right of Cancellation

You have the right to cancel this contract within fourteen (14) days without having to provide any reason.

The cancellation period is fourteen (14) days starting from the date the contract was concluded.

To exercise your right of cancellation, you must inform us of your decision to cancel this contract by sending us a direct notification (e.g. a letter sent by postal mail, fax or e-mail) to the contact address listed below.

Bowspirit Kids gemeinnützige GmbH
Geniner Strasse 68a
23560 Lübeck
Germany

Phone +49 451 28490100
Fax +49 451 28490199
E-mail mail@bowspirit-kids.org

You can use the attached sample cancellation form, but it is not required. You can also complete and submit the sample cancellation form or other direct notification electronically on our website [[LINK www.bowspirit-kids.org/en/notes/cancellation-form.html](http://www.bowspirit-kids.org/en/notes/cancellation-form.html)]. If you use this option, we will immediately (e.g. by e-mail) send you a confirmation of the cancellation.

To comply with the cancellation period, you must send the notification of your decision to exercise your right of cancellation prior to the expiry of the cancellation period.

Consequences of Cancellation

If you cancel this contract, we will refund all payments we have received from you, including delivery costs (except for additional costs arising from your choosing a delivery method other than the least expensive standard delivery option we offer), immediately and no later within fourteen (14) days from the day we receive your notification to cancel this contract. We will use the same payment method for this refund that you used for the original transaction, unless expressly agreed on otherwise with you; under no circumstances will you be charged any fees for this refund.

Upon your cancellation we will cancel your donation and notify the tax office that any donation receipt issued for it is invalid.

- End of Cancellation Policy -

Sample Cancellation Form

(If you want to cancel this contract, please complete this form and send it to us.)

To:

Bowspirit Kids gemeinnützige GmbH
 Geniner Strasse 68a
 23560 Lübeck
 Germany

Fax +49 451 28490199
 E-mail mail@bowspirit-kids.org

I/we (*) hereby cancel the contract I/we concluded (*) for the purchase of the following goods
 (*)/the provision of the following service (*) _____

Ordered on (*)/Received on (*) _____

Name of customer(s) _____

Address of customer(s) _____

Signature of customer(s)
 (only if cancellation notification/form is sent in paper form) _____

Date _____

_____ (*) Cross out anything that does not apply.

Version History

Date	Description of change/revision
2018-08-08	First version